

Privacy Policy

1. Who we are

Snooty Tooty is operated by WM Hoad Family Trust Pty Ltd (ABN 98 781 093 261), based in South Australia.

We provide luxury portable restroom hire services for events and private functions.

2. What information we collect

We may collect personal information when you:

- submit an enquiry or request a quote
- make a booking
- contact us by phone, email or website form
- interact with our website

This may include:

- name
- email address
- phone number
- event details (location, date, requirements)
- billing and payment information (where applicable)

We may also collect basic website usage data such as:

- IP address
- browser type
- pages visited

3. How we use your information

We use your information to:

- respond to enquiries and provide quotes
- process and manage bookings
- communicate about your booking or event
- arrange delivery, servicing and collection
- issue invoices and process payments
- improve our website and services
- send relevant updates or offers (you can opt out at any time)

4. How we store and protect your information

We take reasonable steps to protect your personal information from misuse, loss, unauthorised access or disclosure.

Your information may be stored:

- in secure cloud-based systems
- within email and accounting platforms used to manage bookings and invoicing

5. Sharing your information

We may share your information where necessary with:

- service providers (e.g. booking systems, payment processors, IT providers)
- contractors involved in delivering or servicing your booking
- professional advisers (e.g. accountants)
- government or regulatory authorities where required by law

We do not sell your personal information.

6. Cookies and website tracking

Our website may use cookies or similar technologies to:

- improve website functionality
- understand how users interact with the site

You can adjust your browser settings to refuse cookies if you prefer.

7. Access and correction

You can request access to the personal information we hold about you or ask us to correct it if it is inaccurate.

8. Retention of information

We retain personal information only as long as reasonably necessary to:

- provide our services
- comply with legal and tax obligations
- resolve disputes

9. Third-party links

Our website may contain links to external websites. We are not responsible for the privacy practices of those sites.

10. Changes to this policy

We may update this Privacy Policy from time to time. The latest version will always be available on our website.

11. Contact us

If you have any questions about this Privacy Policy or how your information is handled, please contact:

Email: sales@snootytooty.com.au